



Surrey Place Centre

## CLIENT SAFETY AT SURREY PLACE CENTRE



Surrey Place Centre wants you to be safe. We want to help you learn about safety. Here are some things you can do to stay safe.



Know the Client Bill of Rights. Be a part of planning your services and making choices.



If you are not feeling well on the day of your appointment, call us. We will tell you if you should come to Surrey Place.



Talk to us. Ask questions and take notes. We want you to understand what we say.



Tell us if you are taking medication. Bring a list of your medications. Let us know if you change your medication.



Tell us if you have a medical condition or allergy. Let us know how we can help you.



We don't want you to fall. Falls can hurt people. Tell us if you fall or have trouble walking.



Have clean hands to stop germs. Wash your hands with soap and water or use hand sanitizer.



Everyone should be treated with respect. Rude words or actions are not allowed at Surrey Place Centre.



Tell us if you are concerned about your safety. We need to work together to stay safe.